

Serial No. 09/912,974

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PATENT AND TRADEMARK OFFICE**

PATENT APPLICATION

Michael Koptiw et al.

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Title Service Interaction Media In An Intelligent Network Environment

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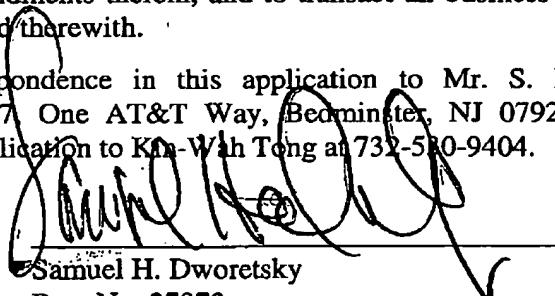
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SIR:

**REVOCATION OF ASSOCIATE POWER AND APPOINTMENT OF NEW
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Revoking all associate powers of attorney heretofore given in the above-identified application, please recognize Kin-Wah Tong (Reg. No. 39400), Raymond Moser, Jr. (Reg. No. 34682) and any attorneys associated with Customer No. 26291 of Moser, Patterson & Sheridan as attorneys in the above-mentioned application, with full power to prosecute said application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith. Please also recognize any of the attorneys associated with Customer Number 26652 of AT&T Corp., Bedminster, New Jersey, with full power of substitution and revocation, to prosecute said application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith.

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